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CONFIRMATION NO. 4867

SERIAL NUMBER 09/932,368	FILING OR 371(c) DATE 08/17/2001 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. RSW920010129US1	
APPLICANTS Suresh Ganesan, Southplainfield, NJ; Jeffery D. Garratt, Holly Springs, NC;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/20/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged _____ Examiner's Signature Initials		STATE OR COUNTRY NJ	SHEETS DRAWING 6	TOTAL CLAIMS 16	INDEPENDENT CLAIMS 4
ADDRESS MARCIA L. DOUBET, ESQ. LAW OFFICES OF MARCIA L. DOUBET P.O. BOX 422859 KISSIMMEE ,FL 34742-2859					
TITLE Web-based distributed call center architecture					
FILING FEE RECEIVED 790	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		



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ADDRESS Jeanine S. Ray-Yarletts IBM Corporation T81/503 PO Box 12195 Research Triangle Park, NC 27709		INDEPENDENT CLAIMS 4		
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